<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
DR02	Director of Regeneration, Enterprise and Planning	24	9	-16	
	Division Total - Director of Regeneration, Enterprise & Planning	24	9	-16	
FA01	Asset Management	-32	29	61	
					Year end insurance recharge in respect of paid and potential claims.
FA06	Other Buildings & Land	-10	-8	2	
RG01	Head of Major Projects and Enterprise	-2	-7	-5	
RG02	Major Projects and Enterprise	-7	-13	-6	
	Division Total - Major Projects and Enterprise	-51	1	52	
PE02	Building Control	-24	-8	16	
PE03	Development Control	20	-147		Increased Development Control income of £131k income partly due to some high value planning applications received at year end; £41k S106 contribution income was agreed to be transferred to Development Control at year end.
PE06	Head of Planning	0	-6	-6	
PE15	Joint Planning Unit	-0	-14	-14	
PE17	Planning & Regn Project Support	-19	-20	-1	
RG04	Planning Policy & Heritage	-54	-49	4	
RG09	Bus Service Contribution	0	-0	-0	
	Division Total - Head of Planning	-76	-244	-167	
	Directorate Total - Director of Regeneration, Enterprise & Planning	-103	-234	-131	

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<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
FA04	Non Distributed Costs	0	-0	-0	
	Division Total - Corporate	0	-0	-0	
DR03	Director of Resources	-19	-8	11	
	Division Total - Director of	-19	-8	11	
	Resources				
0000	Communications	05	40	40	
GC08 GC15	Communications	35 10	19 10		
GC15	Emergency Planning	10	10	-0	
HR01	Human Resources	4	-28	-32	Training expenditure was lower than anticipated. Further underspend because no employee survey was undertaken and a new contract for Radon testing was delayed.
HR02	Single Status	0	0	0	
HR14	Business Improvement	0	0	0	
PI20	Performance and change	-14	-24	-10	
	Division Total - Head of Business Change	35	-23	-59	
FA02	Financial Services	-30	-76	-46	There have been one off adjustments to revenue to clear balances of unidentified income and transfer of proceeds in relation to mortgage repossessions previously held on the balance sheet. Also the requirement for the use of Professional Services and Training budgets were less than forecast.
FA03	Audit	-71	-79	-7	
FA05	Investments	-21	-26	-5	
FA08	Office Accommodation	-44	-53	-8	
FA19	Exchequer Services	-17	-29	-12	

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<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
HS01	Benefits	30	250	220	Various benefit subsidy variations £213k, principally reflecting the higher than anticipated net costs in relation to the use of B&B accommodation and a larger than anticipated contribution in relation to unrecoverable benefit overpayments
HS02	Head of Finance & Resources	9	9	0	
HS03	Revenues	16	30	14	
PR01	Procurement	-2	-16	-14	
	Division Total - Head of Finance & Resources	-132	9	141	
	Directorate Total - Director of Resources	-116	-22	94	
DR05	Director of Housing	0	8	8	
	Division Total - Director of Housing	0	8	8	
CS02	Call Care	248	268	20	Year end stock adjustment £17k
HS05	Home Choice & Resettlement	-51	-5	47	£38k payment to Northampton Association for the Accommodation of the Single Homeless to support rough sleepers in the Borough, had not been forecast at Period 10. Other minor variations £9k
HS12	Housing Options	-12	21	33	Higher than anticipated Deposit Bond Scheme costs £25k, as a result of an increase in the levels of costs which were unrecoverable from individual tenants. Other minor variations £8k.
HS13	Head of Housing Needs	48	7	-41	Gateway project costs that had been forecast (£41k) were identified as HRA costs and transferred accordingly at year end
PE09	Travellers Sites	-22	-60	-38	Higher than anticipated rental income (£12k), reflecting sustained high levels of occupancy at the Ecton Lane site. In addition, general running costsat the site were lower than projected(£18k), while the contribution to the County Travellers Unit administered by the County Council was also reduced as a result of a refund.

<sup>&</sup>quot;-" figure denotes a budget under spend or an income budget or improvement in outturn

<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
PE12	Private Sector Housing Solutions	-49	-222	-173	Increase in management fees (£175k) towards the end of year relating to DFG capital projects, as a result of higher levels of completions on disabled facilities works.
RG03	Housing Strategy	1	-1	-3	
	Division Total - Head of Strategic Housing	164	7	-156	
	Directorate Total - Housing	164	15	-149	
CX01	Chief Executive	1	-4	-5	
GC02	Civic and Mayoral Expenses	-4	-4		
GC02 GC05	Overview & Scrutiny	1	-0		
GC06	Councillor & Managerial Support	-12	-38	•	Additional reduction in members' expenses of £16k and reduced training spend of £7k
LD02	Electoral Services	11	26		
LD03	Land Charges	-10	-0	10	
LD04	Legal	-8	-79		Income was increased by (£50k) due to additional administrative income from Right to Buy in quarters 3 and 4 of 2012/13. Reduction in training gives savings of (£6k). There was a forecast spend of (£10k) for professional services to deal with Legal complaints however the complaints will now be dealt with in 2013/14 and budget has been carried into a reserve to fund the additional costs in 2013/14.
LD08	Democratic Services	-7	-10	-3	
	Division Total - Borough Secretary	-28	-106	-78	
	Directorate Total - Borough Secretary	-28	-106	-78	
					Companyaity Covernance review was forcested as an expressed house and distinct and a second house and distinct and dist
GC04	Policy	40	-2		was available to fund the overspend.
GC09	Community and Other Grants	7	-13		
GC10	Community Developments	-62	-58		
GC11	Community Centres	-66	-50		
LS01	Head of Partnership Support	-15	1	16	
SS01	Neighbourhood Management	-10	-20	-11	

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<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

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		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
	Division Total - Head of Partnership Support	-106	-143	-37	
DR01	Director of Customers & Communities	-41	-38	3	
	Division Total - Director of Customers & Communities	-41	-38	3	
CE06	Museums and Arts	52	36	-16	
CS03	Head of Customer & Cultural Services	-18	-17	1	
CS04	Customer Services	10	32	21	
CS05	Print Unit	47	38	-9	
PI02	Information Technology	-39	-154	-114	Reduction in expenditure on hardware gave a savings of (£8k). Due to part year effect and leases expiring there was an additional savings of (£90k). Vacant posts in ICT not previously forecast gave an additional savings of (£6k). The telephone costs incurred by the Leisure Trust were forecasted in ICT but the income received through the Service Level Agreement for the telephones (£12k) was not.
PI14	Telephones	0	-37	-37	The telephone rental and call costs exceeded the forecast by £21k however there is savings on the hardware maintenance of the old phone systems of (£30k). Additional income was received for renewing the mobile phone contract (£13k). There were plans to spend (£12k) on professional services however later on in the financial year it was found not to be required.
	Division Total - Head of Customer & Cultural Services	51	-102	-153	
CEOO	Community Cofety	44		44	This is legacles, due to C400 income which was higher than antisinated
CE02	Community Safety	44	2	-41	This is largeley due to S106 income which was higher than anticipated.

<sup>&</sup>quot;-" figure denotes a budget under spend or an income budget or improvement in outturn

### Appendix 2

<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
CE04	Leisure Contract	-7	20	26	Reduced premises insurance costs (£15k) were offset by the provision for known insurance claims £43k.
LD05	Licensing	6	-2	-7	
PE07	Pest Control	-36	-41	-5	
PE10	Commercial Services	7	7	0	
PE11	Environmental Protection	-114	-177	-63	(£17k) increased income largely due to receipt of prior year income. (£33k) carbon management budgets which are not utilised. (£18k) reduced burial costs due to a greater reimbursement rate from the estates.
PE16	Head of Public Protection	-1	3	4	

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<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
SS09	Environmental Services Contract	0	45		Savings: £28k due to performance deductions, £33k other minor savings Offset by £88k over accrual of Recycling Credit income and non-accrual of £36k for Highways tree works in 2011/12.
SS20	Environmental Services	18	389		One off cost of £90k for bin leases, reduction in income from HRA for supply of skips £153k and for support from the Integrated Admin Team £27k, £65k reduced sports facilities rental income, £27k one off public convenience costs, £29k market-testing income.
	Division Total - Head of Public Protection	-83	246	330	
CE03	Events	-33	-5	28	£3k agency costs. £39k in premises and £29k in supplies and services largely due to unforeseen Christmas and Diwali costs.
CE23	Town Centre Management	14	34	20	£15k employee budget saving which has not been met. £3k reduced town centre BID income.
CE24	Car Parking	410	107	-304	Due to the fluctuating nature of car parking income and the material value of the income budget, a reserve was created to cushion the impact of loss in this area. To this effect, (£200k) has been utilised to reduce the impact of the reduced daily ticket and season ticket income. In addition the actual NNDR is (£102k) less than budget, and forecast.
CE26	Bus Station	-88	-106	-17	

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### Appendix 2

# General Fund Revenue Budget Comparison of 2012/13 Period 10 Forecast Outturn Variance and Actual Outturn Variance Key

<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		Period 10 Forecast Variance	Outturn Variance	Forecast Vs Outturn	Explanation
		£000	£000	£000	
FA09	Markets	-5	-69		Lower than estimated electricity (£9k) and NNDR (£9k). (£11k) cleaning and rubbish removal due to better utilisation of resources. (£7k) reduced insurance costs. Transport costs were (£6k) less than forecast due to reduced. Internal responsive works (£10k). (£6k) more income due to higher casual stall hire than forecast.
	Division Total - Head of Town Centre Management	298	-39	-337	
	Directorate Total - Director of Customers & Communities	118	-75	-194	
	Total	35	-423	-458	

68 -423 33.00000 -0.00000

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		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
DR02	Director of Regeneration, Enterprise and Planning	255	264	9	
	Division Total - Director of Regeneration, Enterprise & Planning	255	264	9	
FA01	Asset Management	1,529	1,558	29	Savings of £52k from staff vacancies and £11k from proceeds received from sale of some properties £11k.  Offset by: £67k year end insurance charge in respect of paid and potential claims; £26k shortfall in estimated rebates from NNDR review.
FA06	Other Buildings & Land	-1,411	-1,420	-8	
RG01	Head of Major Projects and Enterprise	98	91	-7	
RG02	Major Projects and Enterprise	981	967	-13	
	Division Total - Major Projects and Enterprise	1,196	1,197	1	
PE02	Building Control	-36	-44	-8	
DEGG		000			Savings of £82k arising from staff vacancies; additional income of £100k due to high value planning applications received at year end; and £43k section 106 contributions.
PE03	Development Control	393	246	-147	Offset by: £69k overspend due to Planning Performance Agreement not being implemented; £7k due to increase in number of planning notices and £7k increase in other supplies & services expenditure due to restructure.
PE06	Head of Planning	115	109	-6	
PE15	Joint Planning Unit	252	238	-14	
PE17	Planning & Regn Project Support	106	86	-20	Savings of £19k as a result of staff vacancy.
RG04	Planning Policy & Heritage	713	663	-49	Savings of £44k as a result of staff vacancy.
RG09	Bus Service Contribution	48	48	-0	
	Division Total - Head of Planning	1,590	1,347	-244	
	Directorate Total - Director of Regeneration, Enterprise & Planning	3,042	2,808	-234	

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- "+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
FA04	Non Distributed Costs	4,057	4,057	-0	
1 704	Division Total - Corporate	4,057	4,057	-0	
	·		,		
DR03	Director of Resources	299	291	-8	
	Division Total - Director of Resources	299	291	-8	
GC08	Communications	188	208	19	
GC15	Emergency Planning	53	62		Costs incurred re evacuations of Billing Aquadrome due to flooding.
HR01	Human Resources	936	908	-28	Saving on Occupational Health and Nurse Led contracts of £30k.  Offset by: £2k minor variations.
HR02	Single Status	69	69	0	
HR14	Business Improvement	305	305	0	
PI20	Performance and change	155	131	-24	Savings on reduced operational expenditure due to secondments to the Business Improvement Team.
	Division Total - Head of Business Change	1,706	1,683	-23	
FA02	Financial Services	1,355	1,279	-76	Savings: due to one off adjustments to revenue to clear balances and transfer of proceeds in relation to mortgage repossessions previously held on the balance sheet. Reduced costs of Professional Services (£38k) and Training (£20k)
FA03	Audit	336	257	-79	Savings arising from lower payments to both Internal and External Audit as a result of discounts and refunds being given in 2012/13.
FA05	Investments	65	40	-26	Savings: on bank charges are as a result of a new contract for banking services.
FA08	Office Accommodation	1,613	1,560	-53	Savings due to energy price rises not being as high as originally anticipated and NNDR charges being less than budgeted as a result of a change in the rateable of the Guildhall value
FA19	Exchequer Services	489	460	-29	Savings: mainly due to reduction in costs for cash collection due to renegotiated collection schedule.

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		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
HS01	Benefits	-118	132	250	Additional £262k subsidy spend largely due to an increase in the net costs associated with non-HRA Rent Rebates, as a result of the use of B&B accommodation to house homeless persons on a temporary basis.
HS02	Head of Finance & Resources	86	95	9	
HS03	Revenues	347	377	30	Costs: £19k variance on Cost of Collection plus other small overspends.
PR01	Procurement	139	123	-16	
	Division Total - Head of Finance & Resources	4,313	4,323	9	
	Directorate Total - Director of Resources	10,376	10,354	-22	
DR05	Director of Housing	172	180	8	
	Division Total - Director of Housing	172	180	8	
CS02	Call Care	-223	45	268	Savings: £128k as a result of staff vacancies  Offset by: an income shortfall of £350k relating to lost contracts, £21k year end stock adjustment, and unbudgeted maintenance of Tunstall hardware of £30k.
HS05	Home Choice & Resettlement	455	451	-5	Savings: £76k due to staff vacancies  Offset by: lower external income as a result of the delayed implementation of the Support and Enhanced Care scheme £44k, higher expenditure on homelessness prevention schemes
					£23k, minor variations £4k.
HS12	Housing Options	460	481	21	Savings: £13k minor savings Offset by additional costs of the Deposit Bond Scheme paid out to landlords which were unrecoverable from individuals
HS13	Head of Housing Needs	130	137	7	
PE09	Travellers Sites	27	-33	-60	Savings: in relation to the Ecton Road site, including £13k cleaning and rubbish removal, £21k repairs and maintenance and higher rental income due to low void loss. In addition, the annual contribution to the County Travellers Unit was £13k lower than budget reflecting negotiated reductions.

<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
PE12	Private Sector Housing Solutions	68	-155	-222	£233k higher management fee income in relation to Disabled Facilities Grant works carried out within the capital programme.  Offset by £13k additional costs for the provision of temporary accommodation for homeless persons
RG03	Housing Strategy	-34	-35	-1	
	Division Total - Head of Strategic Housing	883	891	7	
	Directorate Total - Housing	1,055	1,070	15	
CV04	Chief Executive	404	400	4	
CX01 GC02		184 104	180 104	-4 -0	
GC02 GC05	Civic and Mayoral Expenses Overview & Scrutiny	43	44	-0	
GC05	Councillor & Managerial Support	563	525	ŭ	Savings mainly on Members' training of £16k and expenses of £17k
					Savings of circa £13k on supplies and sorvices
LD02	Electoral Services	239	265	26	Offset by £43k Postage for Register of Electors.
LD03	Land Charges	-86	-86	-0	
LD04	Legal	713	634	-79	Savings: additional external income has been generated of £105k predominantly due to increase in Right to Buy admin costs Offset by: minor overspends.
LD08	Democratic Services	303	293	-10	
	Division Total - Borough Secretary	2,064	1,958	-106	
	Directorate Total - Borough Secretary	2,064	1,958	-106	
GC04	Policy	152	150	-2	
GC09	Community and Other Grants	1,250	1,236	-13	
GC10	Community Developments	163	105		Savings: £58k due to a vacant post.
GC11	Community Centres	434	384	-50	Savings: as a result of community centre transfers.
LS01	Head of Partnership Support	137	138	1	
SS01	Neighbourhood Management	148	127	-20	Savings: mainly staff vacancies.

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		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
	Division Total - Head of Partnership Support	2,283	2,141	-143	
DR01	Director of Customers & Communities	276	237	-38	Underspend due to staff vacancies
	Division Total - Director of Customers & Communities	276	237	-38	
CE06	Museums and Arts	654	690	36	Overspend of £32k on employees due to the non achievement of the budgeted vacancy factor and backfilling vacant posts with agency/casual staff.
CS03	Head of Customer & Cultural Services	106	89	-17	
CS04	Customer Services	1,531	1,562	32	Savings of £17k as a result of non renewal of membership to Institute of Customer Services  Offset by: £23k vacancy factor not met, £12k on purchase of blinds for One Stop Shop, £10k reduction in income due to contributions from NCC being lower than anticipated and £7k additional telephone costs due to introduction of 0300 numbers.
CS05	Print Unit	223	262	38	Savings: £6k staff vacancies.  Offset by: £24k additional costs of outsourcing work, and a £16k reduction in income from external organisations using the service.
PI02	Information Technology	2,109	1,955	-154	Savings:£61k through staff vacancies, £90k saving in leasing of PCs and hardware equipment (due to part year effect) and £17k on other minor variations.  Offset by other minor variations.
PI14	Telephones	247	210	-37	Savings: £61k on hardware maintenance of the old phone systems, £19k additional income received for renewing the mobile phone contract  Offset by: £41k increase in telephone rental and call costs.
	Division Total - Head of Customer & Cultural Services	4,871	4,768	-102	
CEOO	Community Cofety	200	204		
CE02	Community Safety	389	391	2	

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		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
CE04	Leisure Contract	946	966	20	Payment of Big Lottery grant received during 2011/ 2012 which was due to the Leisure Trust.
LD05	Licensing	-239	-240	-2	
PE07	Pest Control	42	1	-41	Savings: The new rat control service for those on Housing or Council Tax benefit was only introduced on 1st October, and take up has been significantly below expectations.
PE10	Commercial Services	332	339	7	
PE11	Environmental Protection	979	802	-177	Savings: £109k largely achieved through the reorganisation of the Neighbourhood Management Service, £33k staff vacancies, and other minor variations.
PE16	Head of Public Protection	73	76	3	

#### <u>Key</u>

- "-" figure denotes a budget under spend or an income budget or improvement in outturn
- "+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
SS09	Environmental Services Contract	6,602	6,647		Savings: £28k due to performance deductions, £33k other minor savings Offset by £88k over accrual of Recycling Credit income and non-accrual of £36k for Highways tree works in 2011/12.
SS20	Environmental Services	-260	130	389	One off cost of £90k for bin leases, reduction in income from HRA for supply of skips £153k and for support from the Integrated Admin Team £27k, £65k reduced sports facilities rental income, £27k one off public convenience costs, £29k market-testing income.
	Division Total - Head of Public Protection	8,865	9,111	246	
CE03	Events	470	464	-5	
CE23	Town Centre Management	-132	-98	34	Overspends: £14k staffing budget saving not met, £6k bin refurbishment and bollard painting, £5k reduced town centre BID income and other minor variations.
CE24	Car Parking	-1,658	-1,551	107	Savings: £102k NNDR reductions.  Offset by: £166k reduction in Car Parking daily ticket income, £252k season ticket income reduction due to cancellaltion of some contracts off set by application of £200K car parking reserve.
CE26	Bus Station	245	140		Savings: £33k lower than estimated utility bills, £37k reduced supplies and services largely due to realigned security costs, £39k additional income due to the payment of previously disputed invoices.

#### Key

<sup>&</sup>quot;+" figure denotes a budget overspend or an expenditure budget or deterioration in outturn

		2012/2013 Revised Budget	Outturn	Outturn Variance	Explanation
		£000	£000	£000	
FA09	Markets	56	-12	-69	Savings: £62k reduced supplies and services spend due to better realisation of resources, £7k reduced insurance costs.
	Division Total - Head of Town Centre Management	-1,018	-1,058	-39	
	Directorate Total - Director of Customers & Communities	15,276	15,200	-75	
	Total	31,813	31,390	-423	

31,813,030.78 31,390,394.31 -422,636.47 0.0 0.00000 -0.00000

<sup>&</sup>quot;-" figure denotes a budget under spend or an income budget or improvement in outturn